



CANCELLATION POLICY

- YOU HAVE 24 HOURS BEFORE THE START OF YOUR CLASS TO CANCEL /CHANGE AND GET THE CLASS CREDIT RETURNED. AFTER THIS PERIOD YOUR CLASS IS LOST.

- A LATE CANCEL OR NO SHOW WILL INCUR 10\$ PENALTY FEE, THAT WILL BE AUTOMATICALLY CHARGED TO YOUR ACCOUNT. IF YOU CANCEL YOUR CLASS LESS THAN 4H IN ADVANCE, THE 10\$ FEE WILL BE APPLIED, UNLESS A MEDICAL EMERGENCY OCCURS, IN WHICH A PROOF WILL BE REQUIRED TO CANCEL THE FEE.

HOW DO I CANCEL A CLASS OR APPOINTMENT?

- GO TO THE PROFILE SCREEN. SELECT THE CLASS OR APPOINTMENT YOU'D LIKE TO CANCEL.

**- AT THE BOTTOM OF THE SCREEN, TAP ON CANCEL, THEN
CANCEL BOOKING TO CONFIRM.**

**ADMINISTRATION
STUDIO PHÉNIX**